



**Buffelen™**  
STILE & RAIL DOORS

# HANDCRAFTED QUALITY SINCE 1913.

## Limited One-Year Warranty.

For a period of one year from date of shipment, all Buffelen stile and rail doors shall be free of defects which render such door(s) unserviceable or unfit for ordinary recommended use. Additionally, all Buffelen splitproof panels will not split through due to any weather conditions exclusive of major calamity for a period of one (1) year from date of shipment.

## Persons Covered by Limited One-Year Warranty.

Buffelen extends its Limited One-Year Warranty only to the persons or companies to whom it has sold its doors. Warranties made by Buffelen's customers to subsequent purchasers cannot be honored by Buffelen.

## Characteristics Excluded From These Warranties.

The following are not defects in the workmanship or material and are not covered by this written warranty:

1. Warp in stile and rail doors less than one-quarter inch ( $\frac{1}{4}$ " ) in the plane of the door itself, and any warp in stile and rail doors over 3'0" wide or 7'0" high.
2. Damage caused by failure to comply with the care and handling instructions printed on the reverse side of this warranty.
3. Damage caused by attempts to repair the door by persons other than Buffelen or its approved representatives.
4. Natural variations in the color or texture of the wood.
5. Defects caused by warp or bow of the frame or jamb in which the door is hung, improper hanging of the door, or improper installation such that the door does not swing freely.
6. Damage caused by improper handling or on site storage (see care and handling instructions printed on the reverse side of this warranty).
7. Panel misalignment or shrinkage.
8. Cracks or splits in splitproof panels which do not appear on both sides of the panel.

## What Buffelen Will Do.

In the event that a Buffelen stile and rail door fails to conform to this warranty, Buffelen will repair the door or, at its option, ship a replacement to its customer in the same condition of fit and finish as the door originally sold. If Buffelen is unable to replace the door and if repair is not commercially practicable, Buffelen may reimburse the purchase price of the defective door. If the claimed defect is warp, Buffelen may defer repairing or

replacing the door for a period of up to twelve (12) months from the date of claim or the date when the door was installed, in order to permit conditioning and equalizing to humidity and temperature conditions.

In the event a Buffelen splitproof panel splits through the entire panel, Buffelen will provide to its customer an equivalent replacement door or, if unable to do so, reimburse the purchase price of the door. In addition, Buffelen will reimburse the reasonable cost to the customer of refinishing and rehanging the replacement door to a fit and finish similar to the door replaced, up to a maximum payment of \$150.00 per door. This offer to reimburse the cost of refinishing and rehanging the door is void in any jurisdiction where Buffelen would have to comply with statutes or regulations governing insurers in order legally to make such payment.

## Limitations and Exclusions.

All implied warranties, including the warranties of merchantability and fitness for a particular purpose, are limited in duration for the period of one (1) year from the date of shipment to Buffelen's customer. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Buffelen shall not be liable for any special, consequential, indirect or incidental damages based upon breach of express or implied warranty, breach of contract, negligence, strict tort or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the door or the structure in which the door is installed, costs of any substitute doors, claims by third parties including subsequent purchasers of Buffelen's product, and injury to property. Some states do not allow the exclusion or modification of incidental or consequential damages, so the above exclusions may not apply to you.

## How to Make a Claim.

Immediately upon discovering that a Buffelen stile and rail door or splitproof panel is defective or fails to conform to this warranty, the customer shall send a notice in writing to:

Buffelen Woodworking Co.  
Attn: Sales Manager  
P.O. Box 1383  
Tacoma, WA 98401  
1-800-423-8810

*This warranty gives you specific legal rights and you may have other rights which vary from state to state.*